



BUSINESS ANALYST- KYC/AML

Location: Luxembourg

Do you want to start an ambitious and challenging career?
Would you like to work in an exciting and fun environment?
Do you thrive in work environments that push you to be your best?

Taleo Consulting is a management consulting group with offices in Luxembourg, Paris, Brussels, Amsterdam, Geneva, Zurich, Barcelona, Singapore, Antwerp and Lisbon.

As a young and growing company, we now count over 450+ employees across our 10 international offices! Our activities are primarily focused on finance, life science, retail, and energy.

What will you do?

We believe that we grow as our people grow. Motivated professionals make a difference. Not just for themselves, but also for our customers.

We are looking for people who share our corporate values among our local and international networks and promote close relationships with our customers and internal teams. Taleo's success depends on the talent of its employees, therefore we are looking for an enthusiastic **Business Analyst KYC/AML:**

Description/List of tasks to be carried out

As part of a project to pool a KYC platform, the Retail and Corporate business lines require the support of a functional analyst with a good knowledge of KYC. His or her role will include:

- **Explaining what personal data is involved**
- **Explaining the benefits to customers of keeping their personal file up to date**
- **Promoting digital channels and equipping customers**
- **Promoting mutualisation by explaining that customers may, at their discretion, agree to share their personal data with their other business relations.**
- **Explain how changes made by the customer on the i-Hub portal are processed, the possible interactions and their reflection in the Bank's systems**



- **Explain which activities are transferred to the KYC Office teams (chasing process), how this is done and what happens if the customer cannot be reached**
- **Explain the flow of management of unfavourable information (new): in the future, managers will be directly contacted in the event of proven unfavourable information for analysis and action before it is sent to Compliance.**
- **Support Customer Services to provide the best possible response to customers' questions about how the portal works.**

Technical skills :

- **KYC knowledge is a plus**

Behavioural skills :

- **Ability to analyse and summarise**
- **Interpersonal skills**
- **Commitment.**

Language skills :

- **Fluent French**
- **Fluent English**

Profile and generic skills

- **Minimum BAC+4/+5**

We hire great people and give them the playing field to become awesome!

Rather than a diploma or extensive experience, it's your state of mind that will allow you to reach your potential and meet the target with Taleo!

Why should you join us?

You will be part of a talented and dynamic team! You will be able to benefit from career advancement and have the possibility to develop international and long-lasting work relationships.

If these words resonate with you and you identify with this description, send us your CV! We will be delighted to meet you.